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The Supplier requirements as noted below shall apply to all Suppliers of Titan Fittings providing parts, manufactured components and products as well as performing material processing such as, but not limited to chemical processing, and non-destructive and destructive testing.

Acceptance of a Purchase Order from Titan Fittings (TF) binds the Supplier to the Terms and Conditions listed in the Purchase Order and the requirements listed in this document.

Titan Fittings evaluates supplier performance based on factors such as quality, delivery, and the provision of necessary certificates/test reports, where applicable and customer service. Supplier data is maintained accordingly.


If suppliers fail to meet Titan Fittings' requirements for quality, delivery, or terms and conditions (including those outlined in this document), appropriate action will be taken by Titan Quality personnel to address the issues. The resolution may involve correction, the implementation of Corrective Actions, or, if necessary, disqualification of the supplier, depending on the nature and severity of the problem.

To become and remain a supplier to Titan Fittings, please read and observe the following supplier requirements, applicable until further notice:

1) Quality Requirements

- a. If Supplier is not certified to NADCAP, ISO9001, AS9100 or ISO17025, Supplier must maintain compliance to a quality management system acceptable to buyer.
- b. Supplier must retain inspection, test and/or manufacturing records for not less than 7 years from the date applicable goods are sold to Buyer, or such other retention period as may be specified in the applicable Contract.
- c. Suppliers are required to notify Titan Fittings of changes to in design of product or service rendered prior to implementation.
- d. Supplier must implement and maintain appropriate controls to prevent the sale of counterfeit goods to Buyer.
- e. Supplier must comply with any quality flow down requirements communicated by Buyer to Supplier.
- f. Suppliers are required to assign competent personnel to tasks assigned by Titan Fittings.
- g. Supplier must provide test specimens upon Buyer's request for design approval, inspection, verification, investigation, audit or similar purposes.
- h. Buyer reserves the right to require Supplier to use Buyer-designated or approved external manufacturers, subcontractors and/or suppliers, including special process sources. Buyer requires supplier to impose the same requirements on such manufacturers, subcontractors and suppliers.

2) Confidentiality

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- a. Suppliers will maintain confidentiality regarding all aspects of business conducted between the supplier and Titan Fittings in accordance with this document and any applicable non-Disclosure agreements.

3) Traceability

- a. Suppliers of raw material used to manufacture components and parts are required and shall retain traceability and provide TF with a traceable certificate when requested.
- b. Suppliers of calibration services or calibrated equipment are required to provide certificates of calibration bearing traceability to the National Institute of Standards and Technology (NIST), reporting “as found” information and “adjustment” information, as applicable, and measurement data.

4) External Providers


- a. Suppliers must use customer-designated or approved external providers (e.g., special processes)
- b. Suppliers are required to flow-down to external parties Titan Fittings’ supplier requirements as stated in the purchasing information.

5) Nonconforming and Corrective Action

- a. Supplier product that does not meet engineering drawing or Purchase Order requirements shall be communicated to TF prior to shipment.
- b. If a supplier discovers that a shipped product does not conform to the engineering drawing or Purchase Order requirements, they must immediately notify Titan Fittings upon discovery. The notification should include relevant details such as the quantity shipped, the shipment date, and the extent of the nonconformance. Upon receiving notification of the nonconforming product, the supplier is required to take appropriate actions to contain the issue and prevent its recurrence.
- c. Suppliers are responsible for taking Corrective Action(s) when Titan Fittings or its customers flow down corrective action requirements, in cases when it is determined that suppliers are responsible for the nonconformity. Actions may be documented using Titan Fittings Corrective Action Forms, or supplier forms, as appropriate. Suppliers are required to respond to Corrective Action requests in a timely manner.
- d. Corrective Actions must demonstrate root cause analysis, action implementation, and verification of action effectiveness. Should actions prove ineffective, alternate actions may be requested or suppliers may be disqualified from further use.

6) Counterfeit Material or Parts

- a. To prevent the purchase of counterfeit, suspect, or unapproved products, and to ensure proper product identification and traceability, the Supplier shall implement controls that include providing Material Certificates, Certificates of Conformity, and/or other relevant

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documentation as applicable. The Supplier must immediately notify Titan Fittings if it becomes aware of any counterfeit or suspected counterfeit materials being supplied.

7) Special Processes

- a. TF requires external providers of special processes (any product that is an output of a process that cannot be verified through direct measurement) to provide evidence of process validation according to the requirements of ISO 9001 8.5.1.(f), when requested. Evidence of validation could include a third-party registration to ISO 9001, AS 9100, or similar standard that requires validation of special processes. Alternatively, external providers of special processes may provide a letter or other evidence of process validation.

8) Right of Access

- a. Suppliers are required to provide right of access by Titan Fittings' management, customers, and regulatory authorities to the applicable areas of facilities, and to applicable documented information, at any level of the supply chain involved in the order.

9) Record Retention

- a. Suppliers are required to maintain all applicable records for a minimum retention period of 7 years.

10) Code of conduct

- a. External providers must comply with our Third-Party Code of Conduct. Third-Party Code of Conduct defines the standards that require all Titan Fittings Third Parties to comply with when doing business with us, in addition to all applicable laws, regulations and industry standards.
- b. We respect the human rights of all our employees and those in our supply chain, demanding a safe, clean working environment; freedom from discrimination and coercion; a prohibition on the use of child or forced labor; and respect for the rights of privacy and protection of access to personal information.
- c. We require Third Parties to meet our requirements and to pass on these requirements to their respective supply chains. If an audit conducted by or on behalf of Titan Fittings reveals non-alignment with our Third-Party Code of Conduct, we have the right to take corrective measures that, in the event of significant non-compliance, may also include immediate termination of the business relationship.

11) Acceptance

- a. Acceptance of purchase orders constitutes acceptance of Titan Fittings' Supplier Requirements as well as any Titan Fittings' Customer Requirements flowed down through purchase order. The Supplier agrees to flow down requirements to sub-tiers as applicable.